



**LEICESTERSHIRE**

**FIRE and RESCUE SERVICE**



Community Safety

*protecting our communities*

# Our Community Educators

- Main responsibilities...
  - Deliver the school education programme to years 1 and 5
  - **Post Incident Response** to any serious or fatal fire
  - Where possible support stations in events / local initiatives
  - Primarily to work with the most vulnerable in the community
    - Deliver safety talks to local groups / personalised HFSCs in the home
    - **What do you class as vulnerable?**
- Have a range of skills
  - Languages
  - British Sign Language
  - Building construction
  - Fire behaviour
  - Breakaway training
  - De-escalation training
  - First aid trained
- Have external agency training
  - Stop smoking
  - Energy awareness
  - Cyber crime
  - Trading standards
  - Vista
  - Suicide awareness training

# Home Safety Check

- A FREE personalised visit that takes place in the person's home
- Based on the contents of "Fire Safety in the Home" booklet:
  - How to prevent common fires around the home
  - To give reassurance on smoke alarms
  - What is a smoke alarm
  - How to test your smoke alarm
  - How to look after your alarm
  - Identify potential risks
  - Evacuation plan
  - Smoking
  - Candles
  - Cooking
  - Electrical safety
  - Planning an escape route
- Ability to refer on to partner agencies where needed
- Have the knowledge of what groups and activities are in the local area
- Now developing this visit to a "Safe, Secure and Well" check to include Warm Homes and Falls.



# What we can do to help?

In cases of arson threat:

- Letter box jammers
- Window alarms



- Smoke alarms
- Specialist alarms for deaf people



- Carbon monoxide detectors  
– Sponsored by Cadent gas  
( National Grid )



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# What we can do to help?



Refer to other agencies,  
including using  
First Contact +

Promote Emergency  
SMS

[www.emergencysms.org](http://www.emergencysms.org)

## emergencySMS SMS to the emergency services

Accessibility

[About emergencySMS](#) [Registering your phone](#) [Sending a text to 999](#) [Giving us feedback](#) [Questions and Answers](#)

Register your mobile phone now; don't wait until you need the emergencySMS service.

BSL Video – Welcome to the emergencySMS service(1min 47sec)

Please note: There is no sound on this video

### Welcome to the emergencySMS

The emergencySMS service lets deaf, hard of hearing and speech-impaired people in the UK send an SMS text message to the UK 999 service where it will be passed to the police, ambulance, fire rescue, or coastguard.

Simply by sending an SMS message to 999 you can call for help and the emergency services will be able to reply to you.

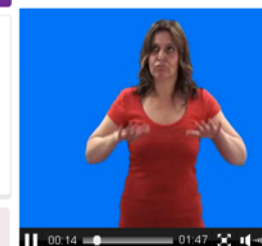
You will need to register your mobile phone before using the emergencySMS service, click on the [Registering your phone](#) link above for more information.

Click [here](#) to download the emergencySMS leaflet.

**REMEMBER:** This is an emergency service and must only be used in an emergency as below.

### When...

- Life is at risk;
- Crime/trouble is happening now;
- Someone is injured or threatened;
- Person committing crime is near;
- There is a fire or people trapped;
- You need an ambulance urgently;
- Someone is in trouble, or missing, at sea.



### Latest news

[List all](#)

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# How to refer to us:

<http://www.leics-fire.gov.uk/>

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**FIRE and RESCUE SERVICE** *protecting our communities*

## Home Fire Safety Check

**What is a home fire safety check?**  
This is a service which offers you advice in place at your home, lasting approximately 30 minutes. The responsibility of the homeowner. Smoke detectors should be checked and replaced if necessary. We will help you to determine your risk of fire.

**Who is eligible?**  
We can visit your home if you are aged 16 or over and live in a private home. If you are a tenant, please contact your landlord for more information. How long it takes to complete a check depends on the size of the property. No charge for the service.

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Leicestershire Fire and Rescue Service Secure Form

Welcome to the Leicestershire Fire and Rescue Service Secure Form, this service is provided free of charge to our end users by Egress Software Technologies on behalf of Leicestershire Fire and Rescue Service.

We have implemented this new data transfer portal to allow for the submission of potentially sensitive information from third parties and members of the public to their recipients within Leicestershire Fire and Rescue Service. Your connection is secured using HTTPS and any information that is submitted via this service is encrypted so that only the intended recipient may access it.

Leicestershire Fire and Rescue Service and its partners and takes responsibility for the replacement of these becomes the responsibility of the recipient. We will help you to determine your risk of fire.

Partner agency

Partner Agency Request

**Assessment**

Please answer the following series of questions based on the person/property where the home fire safety check will be conducted.

**Is the client a single parent with dependent children? \***

Please select one

**Is the client or anyone living with the client aged over 75? \***

Please select one

**Does the client or anyone living with the client have hearing difficulties? \***

Please select one

**Does the client or anyone living with the client have difficulties with sight? \***

Please select one

**Does the client or anyone living with the client smoke more than 15 times per day? \***

Please select one

**Is the client or anyone with the client known to be a problem drinker or substance user? \***

Please select one

**Does the client suffer from a mental health condition? \***

Please select one

**Is the client or anyone living with the client on medication that causes drowsiness? \***

Please select one

**Is the client or anyone living with the client subject to a recent arson threat? \***

Please select one

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# Response times

- **P1**
  - Threat of arson / immediate threat to fire or harm to themselves
  - To make contact and visit within 24 hours
- **P2**
  - Hearing / Sight / history of fires
  - To make contact and visit within 5 working days
- **P3**
  - Dementia
  - Has a care package
  - Drinker / Substance user
  - Smoker
  - Limited mobility
  - To make contact and visit within 16 working days
- **P4**
  - Over 75
  - Lives alone
  - To make contact and visit within 30 working days

| LFRS Risk Factor Questions |              |  |   |   |  |
|----------------------------|--------------|--|---|---|--|
| Priority                   | Working Days | Risk Factor  | Question on LFRS HFSC Online Request Form   |   | Additional Bump-up Rules                       |
|                            |              |  | Partner Question  | Public Question   |  |
| 1                          | 1            | Imminent fire risk                                 | Is the client or anyone living with the client subject to a recent arson threat?                        | n/a   | No changes based on answers to these questions |
| 2                          | 5            | Impaired hearing                                   | Does the client or anyone living with the client have hearing difficulties?                             | Do you or anyone living with you have hearing difficulties?   | No changes based on answers to these questions |
| 2                          | 5            | Impaired sight                                     | Does the client or anyone living with the client have difficulties with sight?                          | Do you or anyone living with you have difficulties with sight?  | No changes based on answers to these questions |
| 2                          | 5            | History/evidence of fires                          | Is there a history of fire setting or evidence of burn marks?   | Has the property suffered from a fire recently?   | No changes based on answers to these questions |
| 3                          | 16           | Dementia/mental health                             | Does the client suffer from mental health condition?  | Do you or anyone living with you have an issue with short term memory?  | If three or more yes change to priority 2      |
| 3                          | 16           | Occupant has care package                          | Are they in receipt of a care package?  | Are you in receipt of a care package?   | If three or more yes change to priority 2      |
| 3                          | 16           | Problem drinker or substance user                  | Is the client or anyone living with the client known to be a problem drinker or substance user?         | n/a   | If three or more yes change to priority 2      |
| 3                          | 16           | Drowsiness from Medication                         | Is the client or anyone living with the client on medication that causes drowsiness?                    | Are you, or anyone living with you on medication that causes drowsiness?  | If three or more yes change to priority 2      |
| 3                          | 16           | Heavy smoker                                       | Does the client or anyone living with the client smoke more than 15 times a day excluding e-cigarettes? | Do you or anyone living with you smoke more than 15 times per day excluding e-cigarettes?                               | If three or more yes change to priority 2      |
| 3                          | 16           | Limited mobility                                   | Is the client or anyone living with the client mainly confined to a bed or chair?                       | Are you or anyone who you live with confined to a bed or a chair?   | If three or more yes change to priority 2      |
| 4                          | 30           | Age 75+  | Is the client or anyone living with the client aged over 75?  | Are you or anyone who you live with you aged over 75?   | If two or more yes change to priority 3        |
| 4                          | 30           | Hoarder/exits obstructed                           | Is the client or anyone living with the client considered to be a hoarder?                              | Are any of the exits from your property obstructed by your belongings to the extent it delays you leaving the property? | If two or more yes change to priority 3        |
| 4                          | 30           | Lives alone  | Does the client live alone?   | Do you live alone?  | If two or more yes change to priority 3        |
| 4                          | 30           | Single parent                                      | Is the client a single parent with dependent children?  | Are you a single parent to children under the age of 18?  | If two or more yes change to priority 3        |
| 4                          | 30           | Solid fuel/portable heaters is primary heat source | Is the clients main source of heating either a solid fuel fire or portable heaters?                     | Is your main source of heating either a solid fuel fire or portable heaters?  | If two or more yes change to priority 3        |
| 5                          | 60           | n/a  | Priority 4 questions  |   | If three or more yes change to priority 4      |

# Hoarding Risk Assessment Matrix.



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- 
- 
- 



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# General advice on detectors

- **Should be on every level**
- **There are a number of types of detectors**
  - Battery / Mains
    - 1 year battery / long life battery / mains battery back up
  - Smoke / Heat
  - Deaf alarms
  - Carbon Monoxide detectors
  - Log burners / boilers / open fires
- **Should be tested monthly**
- **They do need to be hoovered out**
- **Alarms will chirp if...**
  - The battery is flat
  - A sudden change in temperature
  - May have some contaminant in them

# What “you” can do...

- Check that they have a smoke detector
- Ask if they know what it sounds like if it goes off
- What to do if it goes off
- Check that the deaf alarm is plugged in and turned on
- Check that sockets are not overloaded
- Do they have a telephone in the bedroom
- Are heaters too close to anything combustible
- Look at their exit route
- What do they do with Smoking material
- Keep ignition sources away from Oxygen
- Open fires
  - Ensure fire guards are in place
- Do they know what number to call if they need an emergency service?
- Make individual aware of emergency lines
  - Register with [www.emergencysms.org](http://www.emergencysms.org)
- Refer to First Contact – if in doubt refer again !
  - <http://www.firstcontactplus.org.uk/>

# Remember...its not just the elders !

- **Firecare**

- Free of charge service aimed at early Intervention for young people 3 – 17 years who set fires or play with fire. Anyone can refer via website or phone.

- **Fire Skills**

- Dependent on external funding, commissioned by schools, local councils etc. Approx (max) £1600 per course for up to 14 young people
- 30 hour experience (can be delivered very flexibly, over at least 5 days) consisting of basic fire-fighting drills such as hose-running and pitching ladders mixed in with “classroom” session on arson/ hoax calls/ first aid.

- **Fire Cadets**

- Weekly 2 hour after-school sessions open to all young people aged 13 – 17 years.
- Links into the new government-backed National Fire Cadets model, focusing on community action and volunteering.

## **Schools Education**

- We make annual visits to all primary schools in LLR, targeting Years 1 and 5.